

Zip Adventure Park was constructed and operates in compliance with the European standards (EN 15567-1:2007 and EN 15567-2:2007) and under the supervision of the European Ropes Course Association (ERCA). Our park has received a certificate of compliance from this organization after they have inspected our high ropes courses right after the construction. An ERCA inspector inspects our courses once a year to determine their state. In addition, we ourselves regularly conduct inspections of the courses, landing points and our safety equipment to make sure they are safe.

Here you will find our safety guidelines that all visitors of Zip Adventure Park must follow.

1. Minimum height of the climber is 100 cm, maximum weight of the climber is 130 kg. All climbers must follow height restrictions set for each high ropes course. For people under 18 years old, the guardians approve safety regulations. They also must be at least 100 cm tall, weigh no more than 130 kg, and comply with the individual height restrictions specified for each high ropes course. The recommended minimum age of users is 4 years.
2. Minimum age of the climbers is 4 years old. Climbers under 13 years must be accompanied by an adult of at least 18 years at all times. The guardian is responsible for making sure his/hers accompanied child complies with the safety guidelines. A climber shorter than 120 cm must be accompanied by an adult guardian.
3. People under the influence of alcohol, drugs and/or other substances are prohibited from entering Zip Adventure Park territory. These substances are all in all prohibited in our park territory. Smoking is also not allowed in park area.
4. Climbers themselves, except children, are responsible for evaluating their skills, as well as physical and psychological state during the visit at our park. Adults accompanying children on the course are also responsible for assessing child's skills and state. Ill people are not allowed to use our high ropes courses, it is also not recommended to visit our courses during pregnancy.
5. Climbers may only access our high ropes courses after orientation and instruction, with the permission from Zip Adventure Park personnel. All climbers must be equipped with our safety equipment (harness and helmet). On our courses you may only use safety equipment issued by Zip Adventure Park personnel.
6. Climber's ability to use our safety equipment is tested by our instructors on a training course. You must receive a permission from Zip Adventure Park personnel to access our high ropes courses. After the training session conducted by Zip Adventure Park personnel climbers are personally responsible for their own safe and appropriate conduct on our high ropes courses. Adults accompanying children are also responsible for their safe and appropriate conduct on our courses. They must also follow the signs and regulations on the high ropes courses.
7. Climbers must remove all dressing accessories and jewellery that are at risk to be stuck in equipment or dropped from the courses. Climbers with long hair must securely tie their hair back. Climbers are personally responsible for wearing safe and comfortable clothes.
8. During the visit on our high ropes courses climbers may damage their clothing and other property, such as glasses, watches, etc. Zip Adventure Park will not be liable for any damage or soiling of the climber's property. The climbers are advised to leave their valuable belongings for keeping at the ticket office. If brought on courses, cameras, glasses and cell phones should be fastened securely to prevent dropping them from the high ropes courses.
9. Maximum 2 people are allowed to stand on a platform of the high ropes course at any time. Only 1 person at a time may cross the line connecting two trees or ride the dismounting slide. After dismounting the slide, climbers must immediately leave the landing point. And adult accompanying a child may cross the line between two trees together with the child. Other climbers are strictly prohibited from disturbing or obstructing a person's activities on high ropes courses.
10. While on the high ropes courses climbers are prohibited from removing their safety equipment or giving it to other person. However, harness may be removed when not on the high ropes courses, e.g. while eating, going to the restroom. After reapplying the harness climbers must receive an approval from the Zip Adventure Park personnel that it is fastened correctly.
11. Park ticket allows climbers to use high ropes courses for 3 hours from the beginning of the adventure during the park opening hours. The ticket becomes invalid from the moment the climber returns the safety equipment to the ticket office.
12. Climbers may sustain bruising or scratching on the course. Other accidents are also possible as in any other sporting activity. Zip Adventure Park does not provide any separate insurance for accidents. Climbers should personally evaluate their insurance before climbing on our high ropes courses.
13. Climbers are trusted to use the rented safety equipment responsibly and not to damage any structures on the high ropes courses. In case of climber's negligence or wilfully malicious conduct when any park equipment or course structure is damaged, climbers will be asked to compensate the damage.
14. Zip Adventure Park reserves the right to ban the access to the high ropes courses to any climber which park personnel considers unable to navigate the courses safely. Park's personnel is allowed to remove any climber from the course at any time if they find the climber poses a danger to his personal or other climbers' safety as well as the course structures.
15. Zip Adventure Park personnel is entitled to cut short climbers' adventure on our high ropes courses and order them to dismount the course due to weather conditions. Climbers must dismount the course immediately after park personnel's notice.
16. Tickets will be only eligible to refunds only in cases when climbers have to stop their use of high ropes courses for reasons described in clauses 14 and 15 of these guidelines.
17. Climbers must return rented safety equipment to the park ticket office after completing the climb. Park's safety equipment may not be removed from the park territory.

I have read and understood the safety instructions for the high ropes courses and commit to obeying them. The negligence of these instructions may lead to severe injuries and even death. By signing this form I confirm that the information I have provided is correct.

Guardian of a person under 18 years old:

Name, surname _____
 Date of birth _____
 Nationality _____
 Phone number _____
 E-mail _____
 Signature and Date _____

Name, surname _____
 Date of birth _____
 Nationality _____
 Phone number _____
 Signature and Date _____